Biller Information

* [Overview](https://www.ecocash.co.zw/about/agents)
* [Biller Requirements](https://www.ecocash.co.zw/about/agents#agent-requirements)
* [Benefits](https://www.ecocash.co.zw/about/agents#benefits)
* [Agent Locations](https://www.ecocash.co.zw/about/agents/locations)

**WHAT IS AN ONEMONEY BILLER?**

Any organisation (for profit/non-profit) that receives payments for goods or services offered through the OneMoney platform from subscribers who are account holders e.g. Bulawayo City council, NetOne bill,Harare city council,Schools biller.

A customer is required to have an account number with the Biller and they will need to enter this account number when making the payment. Each Biller is allocated a unique Biller Code.

**HOW DO I BECOME AN ONEMONEY BILLER?**

Simply download a Biller application form or visit your nearest NetOne shop. Once the form is complete and all requirements ready, contact the OneMoney department for vetting and contracts.  
  
For more information on ‘How to become a Merchant’, email  [customercare@netone.co.zw](mailto:ecocash@econet.co.zw) or contact the customer help line on 121

**How does a Biller withdraw their money from their Biller wallet?**

Biller issues an instruction to NetOne to make a transfer to their bank account

**Benefits of OneMoney Biller to Customers**

* Increased convenience
* Increased security – customers’ funds are safe and secure in their OneMoney wallets

**Benefits of Being an OneMoney Biller**

* Increased sales and improves customer satisfaction by allowing customers to choose their preferred form of payment.
* It can increase the Billers customer base
* Increased security
* Avoids the risk and inconvenience of having large sums of cash
* There are no service charges

**Download form**

Merchant Application form

**Biller Tariffs**

| **Biller Charges** | | |
| --- | --- | --- |
| **BANDS** | | **TARRIFF** |
| Lower Value ($) | Upper Value ($) | Bill Payment ($) |
| 1.01 | 5 | 0.27 |
| 5.01 | 10 | 0.39 |
| 10.01 | 20 | 0.56 |
| 20.01 | 30 | 0.75 |
| 30.01 | 40 | 1.04 |
| 40.01 | 50 | 1.27 |
| 50.01 | 75 | 2.05 |
| 75.01 | 100 | 2.71 |
| 100.01 | 150 | 2.96 |
| 150.01 | 200 | 3.10 |
| 200.01 | 300 | 3.37 |
| 300.01 | 500 | 1.2% |
| 500.01 | 1,000.00 | 1.2% |
| 1000.01 | 3000 | 1.2% |